How do I contact Zoom support?

You can contact Zoom support 24/7 by phone, chat, or an online submission form. The online submission form should **only** be used for issues or questions that are not emergencies.

Zoom Support Contact Information

Phone: (888)799-9666 ext. 2

Chat: Navigate to luc.zoom.us and select **Chat** from the lower right-hand corner of the page.

Online Submission Form: Visit https://support.zoom.us/hc/en-us/requests/new.

ℹ️ Zoom representatives may ask you for the Meeting ID of the meeting you are attempting to attend or your Personal Meeting ID. Please see the instructions below for accessing both a Meeting ID and your Personal Meeting ID.

Meeting ID

Zoom Meeting ID: 312-915-2270

Contact the host of the meeting for the Meeting ID or you will see the Meeting ID in the upper left-hand corner of the window when you join a meeting.

Personal Meeting ID

Navigate to luc.zoom.us and select **SIGN IN**. Login with your Loyola username (UVID) and password. **Note:** Your UVID and password will be the same UVID and password that you use to log into Sakai and your Loyola email.

My Profile

Select **My Profile** and your **Personal Meeting ID** will be listed on this page.